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PATENT TRADEMARK OFFICE

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<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  <i>(use as many sheets as necessary)</i>				<b>Complete if Known</b>	
				<b>Application No.</b>	10/666,631
				<b>Filing Date</b>	09/18/2003
				<b>First Named Inventor</b>	Robert Birch
				<b>Art Unit</b>	3692
				<b>Examiner Name</b>	Graham, Clement B
<b>Sheet</b>	1	of	2	<b>Attorney Docket No.</b>	1160215/0514436

**U.S. PATENT DOCUMENTS**

Examiner initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code <sup>2</sup> (if known)			
		See Convergys Cross References Below			

**FOREIGN PATENT DOCUMENTS**

Examiner initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind code <sup>5</sup> (if known)				
		None				

**OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS**

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T <sup>6</sup>
		None	

**CONVERGYS CROSS REFERENCES**

Examiner initials	Cite No.	
	1	<b>U.S. Application Serial No. 10/190,728 filed 07/08/2002; Swarna (US 2004-0006608 A1)</b>
	2	Application for U.S. Application Serial No. 10/190,728
	3	Information Disclosure Statement dated 07/08/2002 for U.S. Application Serial No. 10/190,728
	4	Office Action dated 10/03/2005 for U.S. Application Serial No. 10/190,728
	5	Information Disclosure Statement dated 03/27/2006 for U.S. Application Serial No. 10/190,728

EXAMINER SIGNATURE \_\_\_\_\_

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<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup> Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

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<b>Sheet</b>	2	of	2	<b>Attorney Docket No.</b>	1160215/0514436

6	Office Action dated 05/02/2006 for U.S. Application Serial No. 10/190,728
7	Office Action dated 01/26/2007 for U.S. Application Serial No. 10/190,728
8	Office Action dated 09/07/2007 for U.S. Application Serial No. 10/190,728
9	<b>U.S. Application Serial No. 10/724,955 filed 12/01/2003; Ramachandran (US 2004-0138970 A1)</b>
10	Application for U.S. Application Serial No. 10/724,955
11	Information Disclosure Statement dated 10/14/2004 for U.S. Application Serial No. 10/724,955
12	<b>U.S. Application Serial No. 11/457,048 filed 07/12/2006; Irwin</b>
13	Application for U.S. Application Serial No. 11/457,048
14	Information Disclosure Statement dated 07/31/2006 for U.S. Application Serial No. 11/457,048
15	Information Disclosure Statement dated 02/22/2007 for U.S. Application Serial No. 11/457,048

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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

( Not for submission under 37 CFR 1.99)

Application Number	11457048
Filing Date	2006-07-12
First Named Inventor	Irwin, Scott
Art Unit	3651
Examiner Name	
Attorney Docket Number	1160215/0532247

### U.S.PATENTS

Examiner Initial*	Cite No	Patent Number	Kind Code <sup>1</sup>	Issue Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
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### U.S.PATENT APPLICATION PUBLICATIONS

Examiner Initial*	Cite No	Publication Number	Kind Code <sup>1</sup>	Publication Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
	1	20060107071		2006-05-18	Girish et al.	
	2	20070028120		2007-02-01	Wysocki et al.	
	3	20070035917		2007-02-15	Hotelling et al.	

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**NON-PATENT LITERATURE DOCUMENTS**

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